

# Insiders Club

by HEMISPHERE

## WELCOME !

Discover and enjoy direct access to exclusive offers and privileges that awaits you as a member of Insiders Club.

**FREE TO JOIN**  
**DOWNLOAD APP &**  
**REGISTER TODAY**



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**GRAND MARGHERITA HOTEL**  
Kuching, Sarawak



**RIVERSIDE MAJESTIC HOTEL PUTERI WING**  
Kuching, Sarawak

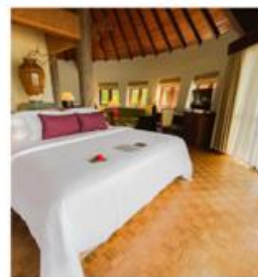


**RIVERSIDE MAJESTIC HOTEL ASTANA WING**  
Kuching, Sarawak



**DAMAI BEACH RESORT**  
Kuching, Sarawak

## WELCOME



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# BENEFITS

## PRESTIGIOUS HOTELS

Direct access to exclusive offers and privileges from 4 prestigious hotels in Kuching

## MEMBER DISCOUNTS

Enjoy exclusive rates at our 4 prestigious hotels

## EARN POINTS

Collect Points while spending  
Stay. Dine. Spa. Host events. More

## EARLY ACCESS

Priority access to deals & offers

## MOBILE CHECK-IN

Seamless check-in from anywhere with Insiders Club App

## PRIORITY CHECK-IN\*

Check-in at exclusively designated area

## EARLY CHECK-IN\* & LATE CHECK-OUT\*

Stay a little longer, upon room availability

## BIRTHDAY TREAT

Complimentary room upgrade\*

## KIDS EAT FREE\*\*

## AT YOUR FINGERTIPS

Easy access any time on Insiders Club App

## & MORE

## PLUS ITS FREE

Insiders Club membership is free to join

\*Subject to availability.  
Benefits and privileges are subjected to change and update.  
Other Terms and Conditions apply.

## ITS BETTER TO BE A MEMBER

Direct access to exclusive offers and privileges

<b>PRESTIGIOUS HOTEL</b>	Get direct access to the best rates and promotions from 4 prestigious hotels in Kuching								
<b>MEMBER DISCOUNTS</b>	<p>Enjoy member exclusive discount:</p> <table border="1"> <tr> <td data-bbox="735 653 971 952"><b>ROOM</b></td> <td data-bbox="971 653 1840 952"> <b>Room Rate From 5% DISCOUNT</b> off hotel best available rate  <b>Extra bed 20% DISCOUNT</b> off : Damai Beach Resort                      (applicable for Bookings through Insiders Club App and Insiders Club Website)                 </td> </tr> <tr> <td data-bbox="735 952 971 1206"><b>DINING</b></td> <td data-bbox="971 952 1840 1206"> <b>From 10% DISCOUNT</b> off hotel published rate for walk-in                      (applicable for ala-carte menu, regular promotion and regular buffet; excluding seasonal promotion &amp; alcoholic beverages)                 </td> </tr> <tr> <td data-bbox="735 1206 971 1326"><b>SPA</b></td> <td data-bbox="971 1206 1840 1326"> <b>From 10% DISCOUNT</b> off selected packages for walk-in.                 </td> </tr> <tr> <td data-bbox="735 1326 971 1446"><b>LAUNDRY</b></td> <td data-bbox="971 1326 1840 1446"> <b>From 25% DISCOUNT</b> on normal and dry cleaning                 </td> </tr> </table> <p>Note:</p> <ol style="list-style-type: none"> <li>1. Applicable at participating outlets at hotels.</li> <li>2. Discounts cannot be used in conjunction with other selected promotions, offers or discounts.</li> <li>3. Discounts and participating outlets are subjected to change and review.</li> </ol>	<b>ROOM</b>	<b>Room Rate From 5% DISCOUNT</b> off hotel best available rate <b>Extra bed 20% DISCOUNT</b> off : Damai Beach Resort (applicable for Bookings through Insiders Club App and Insiders Club Website)	<b>DINING</b>	<b>From 10% DISCOUNT</b> off hotel published rate for walk-in (applicable for ala-carte menu, regular promotion and regular buffet; excluding seasonal promotion & alcoholic beverages)	<b>SPA</b>	<b>From 10% DISCOUNT</b> off selected packages for walk-in.	<b>LAUNDRY</b>	<b>From 25% DISCOUNT</b> on normal and dry cleaning
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<b>LAUNDRY</b>	<b>From 25% DISCOUNT</b> on normal and dry cleaning								
<b>EARN &amp; REDEEM POINTS</b>	<p><b>STAY.DINE.SPA</b> with us  <b>HOST PRIVATE or SOCIAL EVENTS</b> with us                      Earn Points while you spend. Redeem the Points towards free night, dining and more  <b>EARN: RM1 = 1 Point</b>                      (or earn more Points during member promotion)                      Host Private or Social Events:                      EARN from every RM100 = 10 Points                      (Not applicable for public or corporate events.)  <b>REDEEM: 1 Point = RM0.01</b>                      Points don't expire**</p>								
<b>EARLY ACCESS TO DEALS AND OFFERS</b>	Get offers and promotions before anyone else								
<b>MOBILE CHECK-IN</b>	Seamless check-in for stay (applicable for bookings through App and direct bookings with hotel)								
<b>PRIORITY CHECK-IN*</b>	Fast track your arrival Check-in at exclusively designated area* (*subject to availability) (applicable for bookings through App)								
<b>COMPLIMENTARY EARLY CHECK-IN* &amp; LATE CHECK-OUT*</b>	Stay a little longer Enjoy complimentary early check-in* and late check-out* if the room is available (*subject to availability) (applicable for bookings through App)								

...more on next page

\*Subject to availability. \*\*Subject to change.  
 Valid proof of membership via Insiders Club App required.  
 Member Benefits and privileges are subjected to change and update.  
 Members may refer to App for latest benefits, privileges and offers.





## ITS BETTER TO BE A MEMBER

Direct access to exclusive offers and privileges

(Continue from previous page)

<b>BIRTHDAY TREAT</b>	Celebrate your special day with us Enjoy complimentary room upgrade* to the next best category (*Subject to availability. Applicable for booking made through Insiders Club.)
<b>KIDS EAT FREE**</b>	Children below 6 years old (up to 2 children) eat for free when dine in with each paying adult.
<b>AT YOUR FINGERTIPS</b>	All-in App. Access latest offers, book stay, earn Points & redeem for rewards, and more.
<b>FREE MEMBERSHIP</b>	No cost to download and sign-up as Insiders Club member.

...and other benefits and privileges offered by individual hotel.

\*Subject to availability. \*\*Subject to change.

Valid proof of membership via Insiders Club App required.

Member Benefits and privileges are subjected to change and update.

Members may refer to App for latest benefits, privileges and offers.

## Participating Outlets

Hotel	Outlet
<b>DINING</b>	
Grand Margherita Hotel	Orchid Garden Coffee House Meisan Restaurant Rajah Lobby Lounge Tribes Jazz & Reggae Lounge Rajang Terrace
Riverside Majestic Hotel Puteri Wing	Puteri Lobby Lounge Majestic Restaurant River Palace Cantonese Restaurant
Riverside Majestic Hotel Astana Wing	Sape Restaurant Sky Lounge Suasana on 18 Fine Dining Deli Café
Damai Beach Resort	Café Satang
<b>SPA</b>	
Damai Beach Resort	Sadau Massage & Spa

Participating outlets are subjected to change and update.



# Streamline Your Stay

## MOBILE CHECK-IN

### Mobile Self Check-in

Self-check-in via App for your coming stay with **Insiders Club** App for smooth seamless check-in experience.

Mobile check-in is available as early as one (1) day prior to arrival, for confirmed bookings made through the App or when you book directly with the hotel through its website, by call, email or in person.

### STEPS:

- 1 a) BOOKING VIA APP  
Select Booking from App
- b) DIRECT BOOKING WITH HOTEL  
Import booking to App
- 2 ONE-TIME ID VERIFICATION (first-time user only)
- 3 PRE-AUTHORISE CHECK-IN DEPOSIT
- 4 CONFIRM RESERVATION DETAILS
- 5 PROCEED PRE-CHECK-IN
- 6 QR CODE ASSIGNED (on arrival day)  
(Pre-Check-in Complete)
- 7 WELCOME!  
SHOW QR CODE (upon arrival)  
Collect room key from reception counter or Hemisphere Hospitality Room\* (\*Subject to availability)